



The 2021 Virtual Peer Group conference makes it possible to have more Networking time with our HCI family – Bankers, Partners and PTOs. This is sure to be the most rewarding program in our HCI history!

PRELIMINARY SCHEDULE

- Monday February 22, 2021 – 9:00am - 4:00pm (CST)
- Tuesday February 23, 2021 – 9:00am - 4:00pm (CST)
- Wednesday February 24, 2021 – 9:00am - 4:00pm (CST)
- Thursday February 25, 2021 – 9:00am - 4:00pm (CST)
- Friday February 26, 2021 – 9:00am - 4:00pm (CST)

**ALL TIMES ARE
CENTRAL STANDARD TIME**

Monday – Bankers and PTOs

- 9:00am – General Welcome to Bankers and PTOs
 - Keynote Speaker – Working with Aging Travelers
 - PTO Destination Showcases
 - Networking Time
- 3-4:00pm – Happy Hour with entertainment

Tuesday – Bankers and PTOs – Partners join conference at the Happy Hour

- 9:00am – General Session
 - PTO Destination Showcases
 - Networking Time
- 3-4:00pm – Happy Hour with entertainment with all members joining

Wednesday – All Members

- 9:00am – General Session and Welcome to all delegates with introductions
 - BAM (Business Appointment Marketplace)
 - Educational Seminars:
 - ✓ Promoting Group Travel Today
 - ✓ How to use Social Media
 - Networking Time
- 3-4:00pm – Happy Hour with entertainment

Thursday – All Members

- 9:00am – General Session
 - (BAM) Business Appointment Marketplace
 - Educational Seminars:
 - ✓ Panel of Travel Industry Leaders discussing travel in 2021 coming out of the pandemic
 - Networking Time
- 3-4:00pm – Happy Hour with entertainment

Friday – All Members

- 9:00am – Keynote Speaker: Managing your Mental Health
 - Networking Time
 - (BAM) Business Appointment Marketplace
 - Educational Seminars
 - Awards, Prizes and Election Results
- 3-4:00pm – Happy Hour with entertainment